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Date: 3 June 2013
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JOINT TRANSPORTATION BOARD

13 JUNE 2013

A meeting of the Joint Transportation Board will be held at **7.00 pm on Thursday, 13 June 2013** in the Council Chamber, Cecil Street, Margate, Kent.

Membership:

Councillor Clark (Chairman); Councillors: Latchford (Kent County Council - Birchington and Villages) (Vice-Chairman), Aldred, Dwyer, K Gregory, S Hart, D Saunders, M Saunders, Savage, M Elenor (Kent County Council - Margate & Cliftonville), J Elenor (Kent County Council - Margate West), Heale (Kent County Council - Ramsgate), W Scobie (Kent County Council - Margate and Cliftonville Electoral Division), Shonk (Kent County Council - Ramsgate), Terry (Kent County Council - Broadstairs and Sir Moses Montefiore), Wiltshire (Kent County Council - Broadstairs and Sir Moses Montefiore Electoral Division) and Councillor Sheila M P Bransfield (Thanet Area Local Councils' Committee)

A G E N D A

- | <u>Item No</u> | <u>Subject</u> |
|----------------|--|
| 1. | <u>APOLOGIES FOR ABSENCE</u> |
| 2. | <u>DECLARATIONS OF INTEREST</u> |
| 3. | <u>MINUTES OF PREVIOUS MEETING</u> (Pages 1 - 8)
To approve the Minutes of the Joint Transportation Board meeting held on 14 March 2013, copy attached. |
| 4. | <u>MINUTES ARISING FROM PREVIOUS MINUTES</u> |
| 4a | <u>ZEBRA CROSSING - NORTHDOWN ROAD J/W GODWIN ROAD, CLIFTONVILLE</u>
Minute No. 88a refers |
| 4b | <u>HERESON SCHOOL, RAMSGATE ROAD, BROADSTAIRS- NEW ACCESS AND ZEBRA CROSSING ON RAMSGATE ROAD AND NEW ACCESS TO MERRIVALE HEIGHTS</u>
Minute No. 89 refers |
| 5. | <u>HIGHWAY WORKS PROGRAMME 2013/14</u> (Pages 9 - 30) |

Item
No

Subject

6. **HIGHWAY TRACKER SURVEY 2012** (Pages 31 - 40)
7. **TRAFFIC MANAGEMENT - CHANGES TO HAWLEY SQUARE AND MARINE DRIVE, MARGATE, PAY AND DISPLAY** (Pages 41 - 46)
8. **DATE OF NEXT MEETING**
The next meeting will be held at 7.00 pm on Tuesday, 3 September 2013

JOINT TRANSPORTATION BOARD

Minutes of the meeting held on 14 March 2013 at 7.00 pm in Council Chamber, Cecil Street, Margate, Kent.

Present: Councillor Robert Burgess (Chairman); Councillors Aldred, Johnston, Savage, H Scobie, Sullivan, M Tomlinson, S Tomlinson, Bayford (Kent County Council), E Green (Kent County Council), Hayton (Kent County Council), Jarvis (Kent County Council), Wells (Kent County Council) and Councillor Sheila M P Bransfield (Thanet Area Local Councils' Committee)

In Attendance: Councillors D Green and Edwards
John Burr, Director, Kent County Council, Highways and Transportation
John Farmer, Major Capital Projects Manager, Kent County Council, Highways and Transportation
Paul Valek, District Manager, Kent County Council, Highways and Transportation
Behdad Haratbar, Head of Programmed Work, Kent County Council, Highways and Transportation
Chris Hatcher, Project Manager, Kent County Council, Highways and Transportation
Robin Chantrill-Smith, Civil Enforcement Manager, Thanet District Council

85. APOLOGIES FOR ABSENCE

Apologies for absence were received from Councillor S Hart, for whom Councillor Johnston was present as substitute, and Mr J Kirby, Kent County Councillor.

86. DECLARATIONS OF INTEREST

There were no declarations of interest.

87. MINUTES OF PREVIOUS MEETING

The minutes of the meeting of the Board held on 12 December 2012 were approved and signed by the Chairman.

88. MATTERS ARISING FROM PREVIOUS MINUTES

(a) Zebra Crossing - Northdown Road j/w Godwin Road, Cliftonville

Minute No. 80a refers.

Upon considering the site plan (*now published on the website*), which had been circulated immediately prior to the meeting, Members expressed concern about the closeness of the proposed zebra crossing to the junction and bus stops. They pointed out that that on previous occasions, requests for crossings, e.g. on Queen's Street, Ramsgate, had been refused on the basis of proximity to junctions.

Paul Valek, District Manager, Kent County Council, Highways & Transportation, said he would refer those comments to the Transportation Engineer, Kent County Council, and report back to the Board.

(b) **Bridge Works - Seaview Terrace West, Margate**

Minute No. 80b refers

Paul Valek, District Manager, Kent County Council, Highways & Transportation, reported that:

1. Mike Humber, Engineering & Technical Services Manager, Thanet District Council, had advised that developer funding was still being sought in relation to the toilet block; and
2. Upon having recently visited the site, Kent County Council Structures had confirmed that it was safe; they would continue to monitor the situation development took place.

89. HIGHWAY WORKS PROGRAMME 2012/13

Paul Valek, District Manager, Kent County Council, Highways and Transportation, provided further updates as follows:

Appendix D1 – Local Transport Plan Funded Schemes

Northdown Road j/w Godwin Road

The comments made by Members earlier in the meeting (minute no. 88a above refers) would be taken back to the Transportation Engineer, Kent County Council.

Appendix D3 – Developer Funded Works

Margate Sea Defence, Margate

Works by Thanet District Council were due to be completed by the end of March 2013

The Centre, Newington

Phase 1 – comprising 75% of the scheme – due to be completed by the end of June 2013

Phase 2 – remaining 25% - due to be completed by September 2013

Westwood, Ramsgate – New Neighbouring Road Network

It was likely that works would be completed by the end of the summer.

Discussion then took place on the following items:

Appendix D3 Developer Funding Works

Ramsgate Road, Broadstairs

Hereson School – new access and zebra crossing on Ramsgate Road and new access to Merrivale Heights serving residential development

Members referred to:

1. The fact that developers' traffic was going through Merrivale Heights, which was in contravention of one of the planning conditions agreed by the Thanet District Council Planning Committee;

2. An apparent lack of communication between Kent Highways and Thanet DC Planning Department in relation to Kent Highways' construction works at this location.

A specific inquiry was made as to whether it was proposed to continue the footpath in Merrivale Heights through to the new development.

Paul Valek undertook to refer Members' concerns to Glen Holliday, Agreements Officer, Kent County Council, Highways and Transportation, with a view to ensuring that all parties acted in accordance with the planning agreement. He would report back as soon as possible. He also suggested that a site meeting should take place.

Appendix C – Street Lighting

It was pointed out by Members that some of the light columns identified in Appendix C as requiring replacement were also included in the list of columns earmarked for a trial switch off, on Appendix A (*Annex 1*) to the report at agenda item 7 (Minute No. 91 below refers).

John Burr, Director of Highways and Transportation, Kent County Council, Highways & Transportation, confirmed that where it was proposed to switch off lighting on a trial basis, the light columns would not be replaced. The inclusion of the affected columns in Appendix C had been a clerical error.

Appendix D3 – Margate Sea Defence

Highway works associated with flood defence scheme

Councillor Johnston stated that she understood that there would be some funding left over from the sea defence works which, she suggested, could be put towards the cost of repairing the railings along the seafront. She requested Kent Highways to work in partnership with Thanet District Council with a view to carrying out such repair works.

Paul Valek, who stressed that Kent Highways did not have funding available, said that he would contact Mike Humber, Engineering & Technical Services Manager, Thanet DC about this matter.

90. EAST KENT ACCESS ROAD

John Farmer, Major Capital Projects Manager, Kent County Council, Highways and Transportation, presented the report and provided further information as follows:

1. Subject to monitoring confirming that the remedial works at Cottington Bridge had been successful, it was proposed to lift up the kerbs and safety barriers, and resurface the uneven area of carriageway in the early summer 2013.
2. It was proposed to restrict the 50 mph speed limit zone to about 500 metres on either side of Cottington Bridge in the near future;
3. The merging of two lanes of traffic into one, following exit from the Lord of the Manor roundabout onto Canterbury Road East would be reviewed, as would the signage, lane marking and timing of signals at the Lord of the Manor junction roundabout taking account of comments received from the public/Members.
4. In the interests of consistency, it was proposed to investigate changing the 50 mph limit to 40 mph on the Canterbury Road West approaches to the residential area of Cliffsend (where there was a 30 mph limit).

Members expressed appreciation for John Farmer's work in relation to the East Kent Access scheme, which, they commented, had brought about significant improvements to traffic flow and calming.

91. A COMMON SENSE PLAN FOR SAFE AND SENSIBLE STREET LIGHTING

John Burr, Director of Highways & Transportation, Kent County Council, Highways and Transportation, presented the officers' report, referring to the updated plan (*circulated to Members immediately prior to the meeting and now published on the website*), which showed three further proposed sites in relation to trial switch off; Eastern and Western Esplanades, Broadstairs and the Marina Esplanade, Ramsgate. These sites were originally to be included in the trial switch off but were removed following a briefing with County Members in advance of the Joint Transportation Board (JTB). Mr Burr confirmed that whilst he was keen that County Members were briefed, he did not intend for the proposals to be amended before the JTB itself.

Specific comments were made by Members as follows:

1. Eastern and Western Esplanades

From the point of view of tourism, it was vital that esplanades were lit at night.

2. Canterbury Road West

Local residents and Parish Councillors had expressed concern about switching off lights along Canterbury Road West, as there was no proper footway, safety measures had still to be put in place and some cars were reported to travel at 60 mph;

3. Marina Esplanade

There was a CCTV camera in place in this area.
Several flats existed and new ones were being built.
Residents walked their dogs late in the evenings.
There had been recent crime statistics.
The developer on site was installing three further cameras.

4. Monkton & Minster

It appeared that neither the Monkton and Minster Parish Councils nor Thanet DC Community Safety Officers had been consulted.

Road proposed for switch off leads to Cummins which employs shift workers.
Noted that East Kent Access, in the vicinity, recently completed is not lit.

5. Royal Approach Road

The Harbourmaster had advised that he had not been consulted.
There had been incidents of stones being washed onto the road from the sea.
Heavy lorries used this road, and there are pedestrian crossing points present.
There had been reported problems associated with illegal immigrants and drugs.

6. Green Lane

Used by night workers, farm workers, lone walkers and some evidence of vehicle breakdowns.

It was proposed by Councillor Johnston, seconded by Councillor H Scobie, that the report be withdrawn to enable Kent Highways to formally consult Monkton and Minster Parish Councils and the Community Safety Partnership.

On being put to the vote, this motion was declared LOST.

In response to Members' queries, John Burr and Chris Hatcher (Project Manager) provided the following information:

- a) Turning off every other light along a carriageway was not an option. As the human eye could not cope with repeated changes from darkness to light, it was vital that the level of light remained constant.
- b) Alternative forms of lighting, including LED, had been fully explored. However, in view of their high cost and length of payback period (*minimum of 15 years*), none was found to be financially viable. Kent Highways would, however, continue to seek cost-effective options.
- c) Before introducing part-night lighting, every light column required to be fitted with a light sensitive photo cell and time switch.
- d) Kent Highways had no plans to consult Town and Parish Councils on the trial switch off of lights, as the Joint Transportation Board was considered to be the formal mechanism through which to consult. There will be full consultation on the party night proposals Members were advised that the website is now live and invites feedback on the hours of switch off and the exclusion criteria to be used for selecting the part night sites.
- e) Mr Burr advised that the need to reduce energy consumption through street lighting is KCC Policy.

Recommendation 1 of report

Each of the sites earmarked for trial switch-off were considered in turn. Mr Burgess advised that the minutes should reflect the strong feeling of the Board and where the vote was close he would not be exercising a casting vote, preferring that the split view of the Board be recorded.

- 1) *Trial Switch-off;*
- 2) *Part-night lighting; and*
- 3) *No change*

Votes were taken on the sites as follows:

Royal Harbour Approach		
	Number of votes	Option agreed
Trial Switch off	5	√
Part-night lighting	3	
No change	3	

Green Lane, George Hill Road		
	Number of votes	Option agreed
Trial Switch off	0	
Part-night lighting	6	√
No change	1	

Minster Road and Columbus Avenue		
	Number of votes	Option agreed
Trial Switch off	1	
Part-night lighting	7	√
No change	1	

Monkton Street		
	Number of votes	Option agreed
Trial switch-off	1	
Part-night lighting	7	√
No change	2	

Canterbury Road (East and West)		
	Number of votes	Option agreed
Trial switch-off	2	
Part-night lighting	6	√
No change	2	

Marina Esplanade		
	Number of votes	Option agreed
Trial switch-off	0	
Part-night lighting	6) Split) between) "part-time") and "no) change"
No change	6	

Eastern and Western Esplanades		
	Number of votes	Option agreed
Trial switch-off	0	
Part-night lighting	6) Split) between) "part-time") and "no) change"
No change	5	

Recommendation 2 – Exclusion Criteria for part-night lighting

It was AGREED that tourist areas should also be included as an exclusion criterion.

Recommendation 3 – Hours of Switch off for part-night lighting

It was AGREED that switch-off time should commence at 1.00 am in the summer.

Mr Burr undertook to inform the Town and Parish Councils of the decisions reached by the Board.

(Councillor Bayford left during this item, before any decisions were taken)

92. TRAFFIC MANAGEMENT - PARKING AND WAITING RESTRICTIONS - THANET

Whilst Members welcomed the proposed parking restrictions in the vicinity of the QEQM Hospital, they recognised that parking problems could be pushed further out as a consequence.

Reference was made to requests from local residents for double yellow lines on Draper's Avenue and Farley Road. Robin Chantrill-Smith, Civil Enforcement Manager, Thanet District Council, said that he would raise those requests at his next meeting with the emergency services.

Members also stressed the importance of enforcement of waiting restrictions.

It was AGREED:

1. That the recommendations listed in Annex 1 be approved;
2. That the proposals which require statutory consultation be advertised and that any objections raised be reported back to a future meeting of the Board.

The Chairman indicated that more feedback would be provided to the Board on these and future traffic management proposals than had been the case in the past.

93. PEDESTRIANISATION TIMES - MARGATE AND RAMSGATE TOWN CENTRES

Suggestions were made by Members, as follows:

- a) That bollards be put in place at the top of High Street, Margate to help with enforcement of pedestrianisation, particularly on Sundays.

Paul Valek said he would consult Robin Chantrill-Smith, Civil Enforcement Manager, on this suggestion and respond direct to Councillor M Tomlinson.

- b) That traders in High Street, Margate, be fully consulted on the pedestrianisation proposals.

It was AGREED:

1. That the Board supports the officer's recommendations and instructs officers to consult on the proposals to make the operation of the pedestrian areas in Margate and Ramsgate Town Centres common to 10:00 to 17:00 hours every day;
2. That the proposals which require statutory consultation are advertised and that any objections are reported back to a future meeting of the Board.

94. REPORTS FROM MEETING OF ENVIRONMENT, HIGHWAYS AND WASTE CABINET COMMITTEE HELD 10 JANUARY 2013

(a) **Joint Transportation Boards Agreement and Governance**

It was AGREED to endorse the terms of the draft agreement set out at Annex 2 to the report.

Meeting concluded : 9.10 pm

To: Thanet Joint Transportation Board
By: KCC Highways and Transportation
Date: 13th June 2013
Subject: Highway Works Programme 2013/14
Classification: Information Only

Summary: This report updates Members on the identified schemes approved for construction in 2013/14

1. Introduction

This report provides an update and summarises schemes that have been programmed for delivery in 2013/14

Footway and Carriageway Improvement Schemes – see Appendix A

Drainage Repairs & Improvements – see Appendix B

Street Lighting – see Appendix C

Developer Funded Works – see Appendix D

Transportation, PROW and Safety Schemes – see Appendix E

Public Rights of Way – see Appendix F

Member Highway Fund – see Appendix G

Safety Critical Schemes Programme 2013/2014 – see Appendix H

Conclusion

1. This report is for Members information.

Contact Officers:

The following contact officers can be contacted on **0845 8247 800**

Toby Howe	Highway Manager (East)
Paul Valek	Thanet District Manager
Neil Tree	Carriageway Surface Treatment
Russell Boorman	Carriageway Machine Surfacing
Wendy Bousted	Footway Improvement Team Leader
Katie Lewis	Drainage Manager
Sue Kinsella	Street Lighting Manager
Toby Butler	Intelligent Transport Systems Manager
Richard Heaps/Andrew Hutchinson	Transportation, PROW and Safety Schemes
Tony Ambrose	Structures Manager
Bob White	Developer Funded Works

Appendix A – Footway and Carriageway Improvement Schemes

The delivery of these schemes is weather dependent; should it prove not possible to carry out these works on the planned dates, new dates will be arranged and the residents will be informed by a letter drop to their homes.

Surface Treatments - Contact Officer Neil Tree			
Micro Asphalt Schemes			
Road Name	Parish	Extent of Works	Current Status
Sandlewood Drive	St Nicholas at Wade	Whole Length	Completed
Prospect Road	Minster	From its junction with Monkton Road to end of cul-de-sac section	Completed
Prospect Gardens	Minster	From its junction with Prospect Road to end of cul-de-sac	To be assessed for alternative treatment.
Edgar Road	Minster	From its junction with Prospect Road to its junction with Freemans Road	Completed
Freemans Road	Minster	From the junction with Monkton Road to its junction with Edgar Road	Programmed to start 18/7/13 for 1 day
Egbert Road	Minster	From the junction with Monkton Road to its junction with Augustine Road	Completed
Augustine Road	Minster	Whole Length	Completed
Harrow Dene	Broadstairs and St Peters	From its junction with St Peters Court to end of Eastern section of Harrow Dene	Completed
Repton Close	Broadstairs and St Peters	From its junction with Harrow Dene to end of cul-de-sac	Completed
Rugby Close	Broadstairs and St Peters	From its junction with Harrow Dene to end of cul-de-sac	Completed
St Peters Court	Broadstairs and St Peters	From its junction with Albion Road to end of cul-de-sac	Completed
Millfield	Broadstairs and St Peters	From its junction with St Peters Court to end of cul-de-sac	Completed
Kings Avenue	Broadstairs and St Peters	From its junction with Lanthorne Road to its junction with Lindenthorpe Road	Completed
Queens Avenue	Broadstairs and St Peters	From its the junction with Knights Avenue to its junction with Bishops Avenue	Completed

Knights Avenue	Broadstairs and St Peters	From its junction with Kings Avenue to its junction with Stone Road	Completed
Castle Avenue	Broadstairs and St Peters	From its junction with Bishops Avenue to its junction with Knights Avenue	Completed
Bishops Avenue	Broadstairs and St Peters	From its junction with Kings Avenue to its junction with Stone Road	Completed
Victoria Rd	Margate	Whole length	Completed
Addington Rd	Margate	Whole length	Completed
Lymington Road	Margate	From its junction with Minster Road to the concrete section East of Guildford Avenue	Programmed for 19/7/13 and 22/7/13
Linden Close	Margate	From its junction with Lymington Road to end of cul-de-sac	Programmed to start 19/7/13 for 1 day
Dunstan Ave, Westgate	Margate	Whole length	Programmed to start 18/7/13 for 2 day
Nixon Avenue	Ramsgate	From its junction with Allenby Road to its junction with Whitehall Road	Completed
Gwyn Road	Ramsgate	Whole Length	Completed
Bradley Road	Ramsgate	Whole Length	Completed
Coleman Crescent	Ramsgate	Whole Length	Completed
Wheatley Road	Ramsgate	From its junction with Nixon Avenue to its junction with Coleman Crescent	Completed
Rumfields Road	Broadstairs	From its junction with Westwood Road to its junction with Fairfields Road	Programmed to start 29/07/2013 for 2 days
Tivoli Road	Margate	From its junction with Hartsdown Road to its junction with Belgrave Road	Programmed to start 01/08/2013 for 2 days
Preston Road	Monkton	From its junction with Manston Road to its junction with Manston Court Road	Programmed to start 31/07/2013 for 1 day
Stone Road	Broadstairs	From its junction with Lanthorne Road to its junction with Knights Avenue	Programmed to start 26/07/2013 for 3 days

Surface Dressing Schemes

Road Name	Parish	Extent of Works	Current Status
Shottendane Road	Margate and Birchington / Birchington / Manston	From its junction with B2050 Manston Road to its junction with Hartsdown Road	Programmed to start 08/06/2013 for 2 days
Plumstone Road	Monkton / Acol	From its junction with Minster Road to its junction with Seamark Road	Programmed to start 08/06/2013 for 1 day
A28 Canterbury Road	Sarre	From its junction with A253 to its junction with A299 Thanet Way	Programmed to start 07/06/2013 for 2 days
Dane Court Road	Broadstairs	From its junction with A254 Ramsgate road to its junction with A256 Westwood Road	Programmed to start 10/06/2013 for 1 day
Preston Road	Monkton	Manston Road – Manston Court Road	Programmed to start 09/06/2013 for 2 days
Canterbury Road	Monkton	A28 - A299	Programmed to start 07/06/2013 for 2 days
Machine Resurfacing – Contact Officer Russell Boorman			
Road Name	Parish	Extent of Works	Current Status
Seamark Close	Monkton	Whole Length	Completed
St Nicholas Roundabout	St. Nicholas	The entire roundabout at its junction with the A28 and A299	Completed
Beacon Road	Broadstairs	Whole Length	Completed
Osbourne Road	Broadstairs	Whole Length	Completed
Northdown Road junction with Queen Elizabeth Avenue	Margate	Whole length	Completed
Park Road, Margate	Margate	Whole length	Completed
St. Lukes Close	Margate	Whole length	Completed
King Street	Ramsgate	From its junction with Broad Street to its junction with Plains of Waterloo	Completed
Hartsdown Road	Margate	At its junction with George V Avenue	To be programmed Summer/Autumn 2013

Tothill Street	Minster	From the junction with Monkton Road to the junction with McDonalds access road.	To be programmed Summer/Autumn 2013
Footway Improvement - <i>Contact Officer Wendy Boustead</i>			
Road Name	Road Name	Road Name	Road Name
Goodwin Road	Ramsgate	The Eastern section of footway between Minster Road and London Road. Replacing asphalt surface and kerbs. Removal of trees and a new planting regime	Completed
Minster Road	Ramsgate	Whole length – both sides. Replacing asphalt surface and kerbs. Removal of trees and a new planting regime	Completed
South Eastern Road	Ramsgate	Both sides from Grange Road to High Street. Replacement of slabbed surface with asphalt and the relaying of some kerbs.	Completed

Appendix B – Drainage Repairs & Improvements

Drainage Repairs & Improvements - Contact Officer Katie Lewis			
Road Name	Parish	Description of Works	Current Status
St Peters Road	Broadstairs	Installation of soakaways in verge adjacent to the A256	Scheme identified and being designed

Appendix C – Street Lighting

The following columns are being replaced as they have been identified as high risk during structural testing. Work is programmed to be completed by the end of March 2013.

Street Lighting Column Replacement – Contact Officer Sue Kinsella			
Road Name	Column Ref	Location	Status
High Street Broadstairs	HHBX001	J/W CHARLOTTE STREET	Works put on hold due to of season works only, No permit allowed until October
High Street Broadstairs	HHBX002	O/S 14/16 SHOP	Replacement by end of July 2013
High Street Broadstairs	HHBX003	O/S YE OLD CROWN P/H	Replacement by end of July 2013
Canterbury Road West	HCAQ030	O/S 7	Replacement by end of July 2013
Canterbury Road West	HCAQ036	2nd BTW 22 & 40	Replacement by end of July 2013
Canterbury Road West	HCAQ037	3rd BTW 22 & 40	Replacement by end of July 2013
Canterbury Road West	HCAQ040	O/S 40	Replacement by end of July 2013
Canterbury Road	HCIE229	O/S 385	Replacement by end of July 2013
Canterbury Road	HCIE231	OPP CAFÉ LHS	Replacement by end of July 2013
Canterbury Road	HCIE244	OPP PACE PETROL GARAGE	Replacement by end of July 2013
Canterbury Road	HCAV006	OPP SIESTA	Replacement by end of July 2013
Canterbury Road	HCIH032	OPP 129	Replacement by end of July 2013
Canterbury Road	HCIH036	1st ON BRIDGE	Replacement by end of July 2013
Canterbury Road	HCIH037	2nd ON BRIDGE	Replacement by end of July 2013

Canterbury Road	HCIH038	3rd ON BRIDGE	Replacement by end of July 2013
Canterbury Road	HCIH039	4th ON BRIDGE	Replacement by end of July 2013
Canterbury Road	HCIH073	O/S 186	Replacement by end of July 2013
Canterbury Road	HCIH086	O/S 295	Replacement by end of July 2013
Canterbury Road	HCIH088	O/S 240	Replacement by end of July 2013
Canterbury Road	HCIG172	OPP J/W EDWARD DRIVE	Replacement by end of July 2013
Canterbury Road	HCIG179	OPP 137 LHS	Replacement by end of July 2013
Canterbury Road	HCIG184	OPP S/O 1/3 CHARLESWORTH DRIVE	Replacement by end of July 2013
Canterbury Road	HCIG193	OPP ADJ 191 LHS	Replacement by end of July 2013
Green Lane	HGBJ008	OPP R/O 63 ST MICHAELS AVENUE	Replacement by end of July 2013
Green Lane	HGBJ010	J/W ST MICHAELS AVENUE RHS	Replacement by end of July 2013
Green Lane	HGBJ018	R/O 7 ST MICHAELS AVENUE LHS	Replacement by end of July 2013
Godwin Road	HGAR014	ADJ 1 GODWIN BUNGALOWS	Replacement by end of July 2013
Ethelbert Road	HECJ001	R/O 11	Replacement by end of July 2013
Ethelbert Road	HECJ003	R/O 39	Replacement by end of July 2013
Ethelbert Road	HECJ004	R/O 53	Replacement by end of July 2013
Eastern Esplanade	HEAF016	J/W THIRD AVENUE RHS	Replacement by end of July 2013
Eastern Esplanade	HEAF017	ADJ J/W THIRD AVENUE RHS	Replacement by end of July 2013
Eastern Esplanade	HEAF018	J/W SURREY ROAD RHS	Replacement by end of July 2013
Eastern Esplanade	HEAF019	OPP J/W SURREY ROAD	Replacement by end of July 2013
Eastern Esplanade	HEAF021	J/W CORNWALL GARDENS RHS	Replacement by end of July 2013
Eastern Esplanade	HEAF022	O/S 14	Replacement by end of July 2013
Eastern Esplanade	HEAF023	O/S ST ANNES CHURCH	Replacement by end of July 2013
Ellington Place	HEBD001	O/S FLAG & WHISTLE PH	Replacement by end of July 2013
Buckingham Road	HUBK002	J/W HIGH STREET	Replacement by end of July 2013
Beacon Road	HBEG011	O/S 58	Replacement by end of July 2013

Canterbury Road	HCIG172	OPP J/W EDWARD DRIVE	Replacement by end of July 2013
Canterbury Road	HCIG179	OPP 137 LHS	Replacement by end of July 2013
Canterbury Road	HCIG184	OPP S/O 1/3 CHARLESWORTH DRIVE	Replacement by end of July 2013
Canterbury Road	HCIG193	OPP ADJ 191 LHS	Replacement by end of July 2013
Albion Road	HAAY009	O/S 48	Replacement by end of July 2013
Hawley Street	HHBG001	OPP 2/4	Replacement by end of July 2013
Haine Road	HHAB031	OPP AMBULANCE STATION	Replacement by end of July 2013
Haine Road	HHAB032	ADJ STONE COTTAGE LHS	Replacement by end of July 2013
Haine Road	HHAB036	O/S SAFARI HOUSE	Replacement by end of July 2013
Haine Road	HHAB038	OPP 3 BIJOU VILLAS	Replacement by end of July 2013
Haine Road	HHAB040	O/S 1 HAINE FARM COTTAGES	Replacement by end of July 2013
Haine Road	HHAB042	J/W COLDSWOOD ROAD LHS	Replacement by end of July 2013
Haine Road	HHAB043	OPP FARM SHOP	Replacement by end of July 2013
Haine Road	HHAB044	OPP ROSE FARM	Replacement by end of July 2013
Haine Road	HHAB047	OPP 2 RED BRICK COTTAGES LHS	Replacement by end of July 2013
Haine Road	HHAB051	O/S HAINE COTTAGE	Replacement by end of July 2013
Haine Road	HHAB053	OPP GLENDOR	Replacement by end of July 2013
Haine Road	HHAB056	OPP J/W ST JOHNS AVENUE	Replacement by end of July 2013
Haine Road	HHAB058	OPP EMBER	Replacement by end of July 2013
Haine Road	HHAB059	O/S HAINAULT HOUSE	Replacement by end of July 2013
Haine Road	HHAB060	J/W SPRATLING LANE RHS	Replacement by end of July 2013
Haine Road	HHAB062	OPP J/W SPRATLING LANE	Replacement by end of July 2013
Haine Road	HHAB063	ADJ GOLF RANGE	Replacement by end of July 2013
Haine Road	HHAB068	5TH PAST LEIGH RD	Replacement by end of July 2013
Haine Road	HHAB069	6TH PAST LEIGH RD	Replacement by end of July 2013
Haine Road	HHAB070	7TH PAST LEIGH RD	Replacement by end of July 2013

Haine Road	HHAB071	ADJ J/W MANSTON ROAD (EAST) LHS	Replacement by end of July 2013
Haine Road	HHAB072	1ST PAST J/W MANSTON ROAD(WEST) R-A-B	Replacement by end of July 2013
Haine Road	HHAB081	2ND PAST J/W MANSTON ROAD(WEST) R-A-B	Replacement by end of July 2013
Haine Road	HHAB082	3RD PAST J/W MANSTON ROAD(WEST) R-A-B	Replacement by end of July 2013
Haine Road	HHAB083	4TH PAST J/W MANSTON ROAD(WEST) R-A-B	Replacement by end of July 2013
Haine Road	HHAB084	6TH PAST J/W MANSTON ROAD(WEST) R-A-B	Replacement by end of July 2013
Haine Road	HHAB086	OPP AMBULANCE STATION	Replacement by end of July 2013
London Road	HLBV015	OPP 63	Replacement by end of July 2013
Grange Road	HGBB005	O/S 9	Replacement by end of July 2013
Grange Road	HGBB010	ADJ 1 RHS	Replacement by end of July 2013
Grange Road	HGBB011	O/S 92	Replacement by end of July 2013
Grange Road	HGBB018	O/S 142	Replacement by end of July 2013
Grange Road	HGBB028	O/S 152	Replacement by end of July 2013
Grange Road	HGBB038	O/S 9	Replacement by end of July 2013
Grange Road	HGBB039	ADJ 1 RHS	Replacement by end of July 2013
Marine Gardens	HMDI001	OPP 9/10	Replacement by end of July 2013
Marine Gardens	HMDI002	OPP 82A HIGH STREET	Replacement by end of July 2013
Marine Gardens	HMDI003	OPP 19A	Replacement by end of July 2013
Mentmore Road	HMBW015	OPP S/O 74 LHS	Replacement by end of July 2013
Minnis Road	HMCM021	ADJ RAILWAY BRIDGE	Replacement by end of July 2013
Minnis Road	HMCM037	O/S 142/144	Replacement by end of July 2013
Minnis Road	HMCM038	OPP 167A/B	Replacement by end of July 2013
Minnis Road	HMCM039	OPP COAST COTTAGE	Replacement by end of July 2013
Poets Corner	HPBV005	R/O 75 MILTON AVENUE	Replacement by end of July 2013
Northdown Road	HNCQ006	OPP 297	Replacement by end of

			July 2013
Northdown Road	HNCQ055	OPP J/W ZION PLACE	Replacement by end of July 2013
Newington Road	HNAV003	O/S 5	Replacement by end of July 2013
Newington Road	HNAV010	OPP 8	Replacement by end of July 2013
Newington Road	HNAV013	S/O SWIMMING POOL CAR PARK	Replacement by end of July 2013
Newington Road	HNAV018	OPP 24	Replacement by end of July 2013
Newington Road	HNAV030	O/S 7 OAKFIELD COURT	Replacement by end of July 2013
Newington Road	HNAV039	OPP J/W PRINCES AVENUE	Replacement by end of July 2013
Newington Road	HNAV054	O/S 145/147	Replacement by end of July 2013
Newington Road	HNAV056	O/S 217	Replacement by end of July 2013
Newington Road	HNAV062	O/S 5	Replacement by end of July 2013
Newington Road	HNAV073	OPP 8	Replacement by end of July 2013
Oxford Street	HOBC001	R/O 2 OXFORD STREET	Replacement by end of July 2013
Palm Avenue	HPAC003	O/S 1	Replacement by end of July 2013
Palm Avenue	HPAC005	BY SLIP ONTO BEACH	Replacement by end of July 2013
Palm Avenue	HPAC010	OPP 9	Replacement by end of July 2013
Palm Avenue	HPAC012	OPP J/W PALM BAY GARDENS	Replacement by end of July 2013
Palm Avenue	HPAC013	O/S WILLOW COURT	Replacement by end of July 2013
Palm Avenue	HPAC015	J/W NORTHUMBERLAND AVENUE RHS	Replacement by end of July 2013
Queen Street	HQAE017	J/W GRUNDYS HILL LHS	Replacement by end of July 2013
Ramsgate Road	HRAD046	O/S 165	Replacement by end of July 2013
Northumberland Avenue	HNBV010	O/S 21	Replacement by end of July 2013
Northumberland Avenue	HNBV015	O/S 44	Replacement by end of July 2013
Northumberland Avenue	HNBV027	OPP 99	Replacement by end of July 2013
North Foreland Road	HNBJ015	OPP 36 RHS	Replacement by end of July 2013
North Foreland Road	HNBJ016	OPP 36/38	Replacement by end of July 2013
North Foreland Road	HNBJ017	OPP 40	Replacement by end of

			July 2013
North Foreland Road	HNBJ019	OPP 44 LHS	Replacement by end of July 2013
North Foreland Road	HNBJ020	OPP J/W NORTH FORELAND AVENUE RHS	Replacement by end of July 2013
North Foreland Road	HNBJ022	J/W NORTH FORELAND AVENUE LHS	Replacement by end of July 2013
North Foreland Road	HNBJ023	ADJ J/W NORTH FORELAND AVENUE LHS	Replacement by end of July 2013
Margate Road	HMAU006	O/S 15	Replacement by end of July 2013
Margate Road	HMAU007	O/S 23	Replacement by end of July 2013
Margate Road	HMAU009	OPP J/W WINSTANLEY CRESCENT	Replacement by end of July 2013
Margate Road	HMAU011	O/S 41	Replacement by end of July 2013
Margate Road	HMAU020	OPP 80	Replacement by end of July 2013
West Cliff Road	HWBN002	O/S KWIK FIT GARAGE	Replacement by end of July 2013
West Cliff Road	HWBN010	O/S 55	Replacement by end of July 2013
Royal Parade	HRBT002	J /W LEOPOLD STREET RHS	Replacement by end of July 2013
St Peters Road	HSHM003	S/O 8	Replacement by end of July 2013
St Peters Road	HSHM004	R/O 18 SETTERFIELD ROAD	Replacement by end of July 2013
Ramsgate Road	HRAC005	O/S 15	Replacement by end of July 2013
Ramsgate Road	HRAC007	O/S 33	Replacement by end of July 2013
Ramsgate Road	HRAC009	O/S 57	Replacement by end of July 2013
Ramsgate Road	HRAC024	OPP 137 LHS	Replacement by end of July 2013
Ramsgate Road	HRAC033	OPP S/O 1/3 CHARLESWORTH DRIVE	Replacement by end of July 2013
Ramsgate Road	HRAC036	OPP ADJ 191 LHS	Replacement by end of July 2013
Ramsgate Road	HRAC042	O/S 48	Replacement by end of July 2013
Ramsgate Road	HRAC047	O/S 149	Replacement by end of July 2013
Ramsgate Road	HRAC050	OPP 199	Replacement by end of July 2013
Ramsgate Road	HRAC052	ADJ 221/223	Replacement by end of July 2013

Ramsgate Road	HRAC053	OPP ADJ THE ORB PH RHS	Replacement by end of July 2013
Ramsgate Road	HRAC054	O/S 265	Replacement by end of July 2013
Ramsgate Road	HRAC055	ADJ 283 LHS	Replacement by end of July 2013
Ramsgate Road	HRAC056	OPP THOR CHEMICAL	Replacement by end of July 2013
Ramsgate Road	HRAC061	OPP THOR CHEMICAL	Replacement by end of July 2013
Ramsgate Road	HRAC062	OPP THOR	Replacement by end of July 2013
Ramsgate Road	HRAC064	OPP THOR CHEMICALS	Replacement by end of July 2013
Ramsgate Road	HRAC069	OPP B&Q	Replacement by end of July 2013
Ramsgate Road	HRAC070	J/W ENTERPRISE ROAD LHS	Replacement by end of July 2013
Ramsgate Road	HRAC072	O/S HORNBY FACTORY	Replacement by end of July 2013
Ramsgate Road	HRAC074	O/S 316	Replacement by end of July 2013
Ramsgate Road	HRAC075	O/S 313	Replacement by end of July 2013
Wilfred Road	HWCV001	J/W PARK ROAD	Replacement by end of July 2013
Victoria Road	HVAQ013	OPP GRANVILLE HOUSE	Replacement by end of July 2013
Thanet Road	HTAG001	ADJ J/W HERESON ROAD	Replacement by end of July 2013
Thanet Road	HTAG002	O/S 1	Replacement by end of July 2013
Station Approach Road	HSFU003	O/S BUS SHELTER	Replacement by end of July 2013
Station Approach Road	HSFU005	O/S 23	Replacement by end of July 2013
Station Approach Road	HSFU013	O/S 91	Replacement by end of July 2013
Station Approach Road	HSFU016	O/S 111	Replacement by end of July 2013
Ramsgate Road	HCAW003	OPP SARRE MILL LHS	Replacement by end of July 2013
Ramsgate Road	HCAW006	ADJ SARRE MILL RHS	Replacement by end of July 2013
Ramsgate Road	HCAW007	ADJ J/W OSTLERS LANE LHS	Replacement by end of July 2013
THE CENTRE	HNAU005	J/W ST MARGARETS AVENUE R-A-B	Replacement by end of July 2013
Manston Road	HMAM014	OPP J/W ESMONDE DRIVE	Replacement by end of July 2013
Manston Road	HECO001	ADJ SUB STATION	Replacement by end of July 2013
Byron avenue	HUBI001	S/O 25 PARK CRESCENT ROAD	Replacement by end of July 2013

Appendix D – Developer Funded Works

Developer Funded Works (Section 278 Works) Contact Officer Glenn Holliday			
Road Name	Parish	Description of Works	Current Status
Westwood	Ramsgate	New Neighbouring Road network.	Agreement signed – Works commenced on site on 7 th January 2013
Ramsgate Road	Broadstairs	Hereson School. New Access and zebra crossing on Ramsgate Road and New access of Merrivale Heights serving residential development.	Technical approval granted and section 278 agreement signed. Works due to commence March 2013
Grange Road	Ramsgate	Waiting restrictions and highway works for new doctors surgery.	Works Complete, however remedial works required. Awaiting date from Contractor to carry out works.
Margate Sea Defence	Ramsgate	Highway Works associated with flood defence scheme.	Works ongoing
The Centre, Newington	Ramsgate	Highway Works associated with regeneration scheme.	S278 agreement signed and work ongoing
Northdown Road	Margate	Capital House Section 38 residential development with new access onto Northdown Road.	Works Ongoing
Westwood Road	Broadstairs	New scheme New access to DFS Store.	Works Complete
Honeysuckle Road	Ramsgate	New scheme footway works and new access to residential development.	Signed agreement and is being constructed.

Appendix E – Transportation, PROW and safety schemes

The Traffic Schemes Team is implementing a number of schemes within the Thanet District, in order to meet Kent County Council's strategic targets (for example, addressing traffic congestion, or improving road safety). New Casualty Reduction Measures (CRMs) have been identified to address a known history of personal injury crashes; for Members' information, these are specifically highlighted with an asterisk:

Local Transport Plan Funded Schemes- Contact Officer Kelly Garrett			
Road Name	Parish	Description of Works	Current Status
Acol Hill/ Manston Road	Birchington	Proposed HFS to be installed on the B2048 (Acol Hill), direction sign to Manston / Two Chimneys to be erected	Works complete
Manston Road	Birchington	Proposed SLOW markings to be added next to the existing bend warning signs	Works complete
Minster Road/ Shottendane Road	Westgate on Sea	Proposed HFS to be installed on Shottendane Road at the junction, SLOW markings to be added next to existing junction warning signs. Ops to refresh the existing give-way markings on Minster Road and move the existing sign plates	Works complete
Northdown Road/ Godwin Road*	Cliftonville	Zebra Crossing to be installed on the existing build-out between Cash Maker and Cooke & Co estate agents	Works currently on site, aim to be finished June 2013
Ramsgate Road/ Granville Road*	Broadstairs	Arrange for a pedestrian and vehicle turning count to be carried out, in addition arrange for a speed survey to be undertaken	No crash pattern obvious. No further crashes this year so scheme deferred until 2014/2015
Fort Road/ Love Lane/ King Street/ Hawley Street	Margate	Pedestrian route improvements to Turner Contemporary. Zebra crossing to be installed across Hawley Street. Footway to be widened on King Street. Proposal to make King Street part of the 20mph zone. Localised kerb works/ build outs.	Outline design complete. Works programmed for 2013/2014

Park Lane/ Brunswick Road*	Birchington	One mains powered interactive sign to be installed with additional slow markings. Existing 'side road ahead' sign to be moved to accommodate this. Speed limit terminal signs to be moved and TRO revised	Outline design stage. Works programmed for 2013/2014
Canterbury Road West and A256 Sandwich Road	Cliffs End	Review to be carried out of existing traffic calming measures	Subject to review, any works to be programmed for 2013/2014
Broadley Road/ St Peters Road	Margate	Have secured funding to install a toucan crossing at the junction of Broadley Road and St Peters Road	Outline design stage. Works to be programmed for 2013/14
Thanet QBP - public transport infrastructure	District wide	New bus poles, flags, timetable cases, clearways with raised kerb borders	Outline design stage. Works programmed for 2013/2014

Appendix F – Public Rights Of Way

Public Rights Of Way- <i>Contact Officer Andrew Hutchinson</i>			
Road Name	Parish	Description of Works	Current Status
TE33, TE34	Minster	Surface Improvements	Works complete

Appendix G – Member Highway Fund

Member Highway Fund programme update for the Thanet District.

The following schemes are those which have been approved by both the relevant Member and have been approved by John Burr Director for Enterprise and Environment and is up to date as of 14th May 2013.

More detail on the schemes below can be found within the individual Member update sheets.

Bill Hayton – Broadstairs and Sir Moses Montefiore

Scheme	CSM	Cost	Status
Throughout Broadstairs division – installation of pedestrian dropped kerbs	16900770	£4,516	Complete
Stone Road / Bishops Avenue, Broadstairs – Installation of three new 30mph interactive signs.	16900395	£15,820	Complete

Charles Hibberd – Birchington and The Villages

Scheme	CSM	Cost	Status
Alland Grange Road, Manston – Installation of new equestrian warning signs and red patches with SLOW markings.	16900780	£5,583	Complete
Monkton Street, Monkton – Two new interactive speed signs.	16900565	£7,910	Complete
Sea Road, Margate – Installation of central solid white line and road studs.	16900564	£1,830	Complete
Rossetti Road / Beach Avenue, Birchington – installation of two new illuminated elderly person's signs, and replacement of concrete lamp column.	16900562	£1,665	Complete

Chris Wells – Margate and Cliftonville

Scheme	CSM	Cost	Status
Throughout Margate and Cliftonville division – Contribution to Thanet Highway Operations to carry out pot hole repairs, dropped kerbs and tree planting throughout division.	16900910	£9,070	Complete

Elizabeth Green - Ramsgate

Scheme	CSM	Cost	Status
High Street St Lawrence, Ramsgate – Installation of new zebra crossing.	16900060	£21,121	Complete
Wellington Crescent, Ramsgate – Installation of a new pedestrian refuge island near the junction with Cottage Road.	16900599	£10,995	Complete
Canterbury Road East, Ramsgate – Planting of new trees and hedge to screen	16900597	£1,670	Complete

properties adjacent to the main road from traffic noise and fumes.			
St Luke's Avenue, Ramsgate – Installation of white hatching and two new interactive speed signs.	16900596	£8,585	Complete

John Kirby - Ramsgate

Scheme	CSM	Cost	Status
Throughout Ramsgate division - Contribution to Thanet Highway Operations to carry out pot hole repairs, and footway improvements throughout division.	16900899	£4,547	Complete
High Street St Lawrence (outside Tesco) – Installation of new vehicle lay by with lockable bollards to maintain access to church for church services.	16900757	£6,050	Complete
Newington Road, Ramsgate (o/s Ramsgate swimming pool) – Upgrading of existing zebra crossing with new internally lit posts / beacons, and refreshing of markings.	16900586	£6,825	Complete
Newington Road, Ramsgate at junction with Whitehall Gardens - Upgrading of existing zebra crossing with new internally lit posts / beacons.	16900454	£2,895	Complete

Michael Jarvis – Margate and Cliftonville

Scheme	CSM	Cost	Status
Throughout Margate and Cliftonville division – Contribution to Thanet Highway Operations to carry out pot hole repairs, dropped kerbs and tree planting throughout division.	16900910	£9,070	Complete (one dropped kerb awaiting installation in Northumberland Avenue)

Robert Bayford – Broadstairs and Sir Moses Montefiore

Scheme	CSM	Cost	Status
Broadstairs Road and Vale Road, Broadstairs – Speed surveys	16900963	£1000	Complete
Throughout Broadstairs division - Contribution to Thanet Highway Operations to carry out pot hole repairs, dropped kerbs and tree planting throughout division.	16900962	£32,145	Complete
Throughout Broadstairs division - installation of pedestrian dropped kerbs	16900885	£25,664	Complete
Gladstone Road, Broadstairs – Installation of new pedestrian guard railing outside Hadden Dene School.	16900886	£440	Complete
Haine Road, and throughout Broadstairs division – New Broadstairs town signs at all roads entering the town.	16900395	£3,373	Complete
Beacon Road / Westover Road – Junction	16900397	£26,070	Complete

and pedestrian crossing improvements. Works to include a new pedestrian refuge island in Cecilia Grove.			(Awaiting new signs and lining)
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Robert Burgess – Margate West

Scheme	CSM	Cost	Status
George V Avenue, Margate – New signalised crossing outside the Hartsdown Technology College.	16900550	£7,365	Complete

Appendix H - Safety Critical Schemes Programme 2013/2014
Named Schemes

Safety Critical Schemes Programme 2013/14- Contact Officer Kelly Garrett			
Road Name	Parish	Description of Works	Current Status
Fort Road, Love Lane, King Street & Hawley Street	Margate	Pedestrian route improvements to Turner Contemporary. Zebra, crossing to be installed across Hawley Street, install build out on south side of Love Lane, widen the footway widths in King Street and proposal to reduce King Street to a 20mph zone	Outline Design Complete
Northdown Road/Godwin Road	Cliftonville	Zebra Crossing to be installed on the existing build-out between Cash Maker and Cooke & Co estate agents	Works on site
Park Lane/Brunswick Road	Birchington	One mains powered interactive sign to be installed with additional slow markings. Existing 'side road ahead' sign to be moved to accommodate this. Speed limit terminal signs to be moved and TRO revised.	Outline Design Stage
Canterbury Road West & A256 Sandwich Road	Cliffs End	Review to be carried out of existing traffic calming measures	Review
Broadley Road/ St Peters Road	Margate	Have secured funding to install a toucan crossing at the junction of Broadley Road and St Peters Road	Outline Design Stage
Thanet QBP - public transport infrastructure	District wide	New bus poles, flags, timetable cases, clearways with raised kerb borders	Outline Design Stage
Quick Wins			

Gore Street/A253 Canterbury Road	Monkton	2 x 'double bend ahead' warning signs to be installed with associated SLOW markings, new chevrons at the layby and by the wall	Outline Design Stage
A254 Ramsgate Road/QEQM entrance	Ramsgate	Lining improvements on Ramsgate bound approach	Outline Design Stage

1.1 Legal Implications

1.1.1 Not applicable.

1.2 Financial and Value for Money Considerations

1.2.1 Not applicable.

1.3 Risk Assessment

1.3.1 Not applicable.

Contact: Toby Howe / Paul Valek 08458 247 800

By: David Beaver, Commercial Manager

To: Thanet Joint Transportation Board

Subject: Results from the Highway Tracker Survey 2012

Classification: Unrestricted

Summary: Inform Joint Transportation Boards of the key results of the 2012 Resident, County Member and Parish/Town Council Highway Tracker Survey. The full survey report is published on the KCC website.

Introduction

1. Satisfaction surveys, to gauge perception of the highway service have been carried out since 1987. The 2012 survey was undertaken between November and December 2012 and sought views from residents, County Members and Parish/Town Councils.
2. An independent market research company called BMG was used to undertake the specialist face to face survey work with residents. All other survey work was undertaken by H&T staff.
3. A summary of the results are presented in this report. This information will be used by the Director and Divisional Management team to identify actions to help improve service delivery.
4. A total of 1,211 face to face interviews were carried out on a representative sample of Kent residents with approximately 100 interviews in each of the twelve Districts, reflecting the age, gender and economic status.
5. In addition to residents views the same survey questions were asked of all County and Parish/Town Councils. A total of 40 County Members responded (a response rate of 48%) and for Parish/Town Councils a total of 152 completed the survey (a response rate of 50%). Response rates are down a little on last year (Member 54% and Parish/Town Council 54%).
6. The questionnaire comprised 30 questions, ranging from satisfaction with the condition of roads, pavements, streetlights and local bus and train services through to views on congestion, safety cameras, Member Highway Fund and the Parish Annual Meeting.

The 2012 survey results

7. To ensure independence in the analysis of the survey results the independent market research company (BMG) was also commissioned to identify key issues emerging from the three stakeholder groups. The

graphs in the following appendix present the results as % satisfied (green line) and % dissatisfied (red line). Results will not add up to 100% as respondents are also offered a neither satisfied or dissatisfied option if they have no strong positive or negative views. Across all stakeholder groups BMG identified the following points;

- a) Only 14% of residents have reported a highway problem in the last 12 months and this is similar to previous years whilst the awareness of the KCC highways 08458 247 800 number has increased from 21% to 39%.
- b) The combined results, when an average is taken from the County Member, Parish/Town Council and Residents groups, suggest that satisfaction with road, pavement and streetlighting has remained broadly the same as last year despite the reduction in maintenance budget.
- c) Similarly for customer service where information has been requested or a problem reported the combined results show a 60% satisfaction level and similar to last year despite the budget pressures on the highway service.
- d) The overall improvement in perception of the service amongst Parish/Town Councils and County Members continues and builds on the benefits of closer liaison with the District Managers and Stewards
- e) Of all road types Country Lanes and Town Centres remains the biggest area of concern across all three groups.
- f) When asked about the top highway priority in their area the top issue for residents was 'repairing roads' (34%), then 'reducing congestion' (21%) then a gap between the next priorities of 'repairing pavements' (10%) and 'reducing speeds' (9%).
- g) Residents who have used the KCC website or Twitter show a 93% satisfaction rating suggesting that those who know of this channel value the information being provided. However awareness of this information is low at 22% and usage of it lower at 5%.
- h) Whilst overall there were 55% of residents who felt that congestion impacts on their journeys to work some hot spots appeared to be Ashford (73%), Tunbridge Wells (67%) and Maidstone (66%). Whilst in Sevenoaks only 32% felt that their working day journeys were adversely affected by congestion.
- i) In relation to public transport 60% of bus users were satisfied with their local services (same as last year) and 68% of train users (up from 67% last year). Those dissatisfied with bus services stated that 'infrequent service' (47%) and 'cost of fares' (35%) as the main reason. For train users the 'cost of fares' (62%) and 'infrequent service' (24%) were the main two areas of concern.
- j) There appears to be more to do around green travel as only 31% consider KCC does enough to support residents in making greener travel choices (36% last year) with 64% stating they have not taken any steps in the last 12 months to travel in a greener way (12% used the bus more and 11% have walked more).
- k) Almost 60% of residents agree that Safety Cameras are helping to make roads safer across Kent and 55% were aware that the cameras are also used to enforce mobile phone and seat belt use.

8. Examples of some of the main results included in the full report are set out in Appendix 1. Figures 1-4 show the combined County Members, Residents and Parish/Town Councils satisfaction results for Roads, Pavements and Streetlights and Satisfaction with Service Received. Figures 5 to 7 set out resident satisfaction results with roads, pavements and streetlights. Figures 8-10 show the results from Parish Councils and Figures 11-13 for County Members.

Conclusions from the Director of Highways and Transportation

9. Overall the results show a steady trend when set against the difficult financial position local authorities find themselves in.
10. Clearly there is always room for improvement and the Highways and Transportation Division is continuing to develop its service delivery ethos and focus on delivering ever improving outcomes for our ultimate customers, the public of Kent. The contents of this report and the year by year tracking profile it provides continues to be helpful in helping us shape our future actions and improvement plans and as such is greatly valued.

Further Information

11. The full tracker survey report is very large and contains much more information along with a more detailed executive summary of the issues identified from the results by BMG. A copy of the report is available on the KCC website

Background Documents: None

Other Useful Information: Highways & Transportation Highway Tracker Survey 2012

Author Contact Details

David Thomas, Business Manager, Kent County Council Highways & Transportation

✉ david.thomas@kent.gov.uk

☎ 0845 8247 800

Appendix 1

Results from the Highway Tracker Survey 2012

Figure 1 – Combined Average Results - Satisfaction with the condition of roads in the local area – year-on-year comparison (average of residents, County Members & Parish/Town Councils)

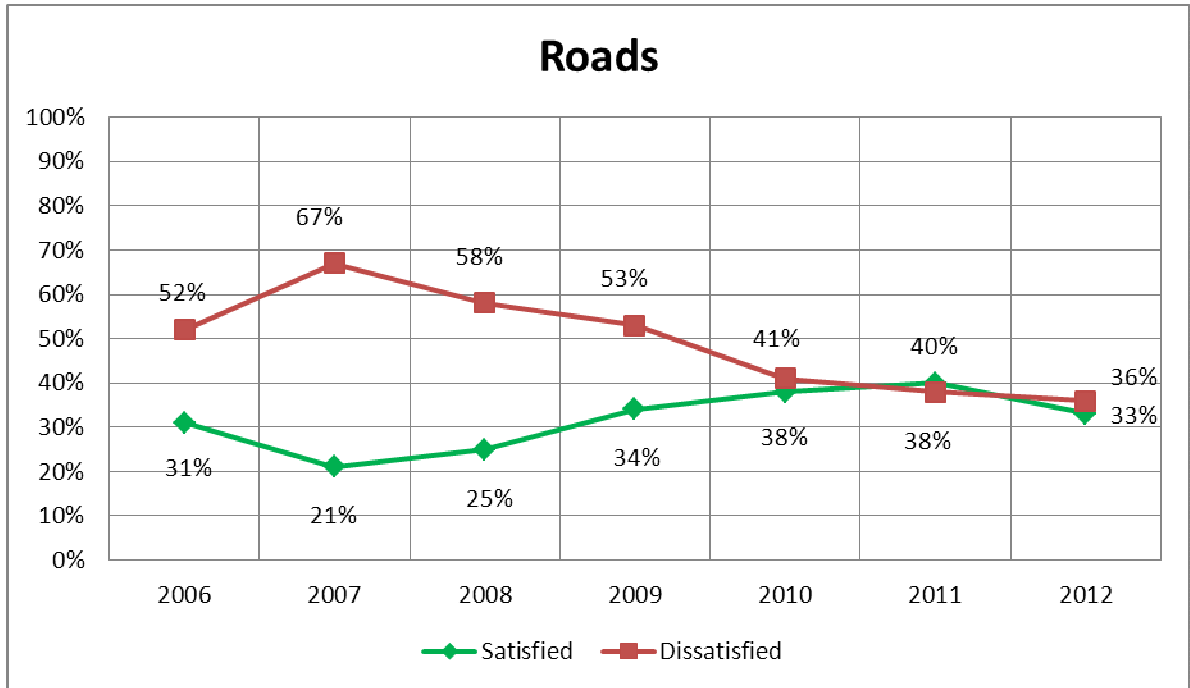


Figure 2 - Combined Average Results - Satisfaction with the condition of pavements in the local area – year-on-year comparison (average of residents, County Members & Parish/Town Councils)

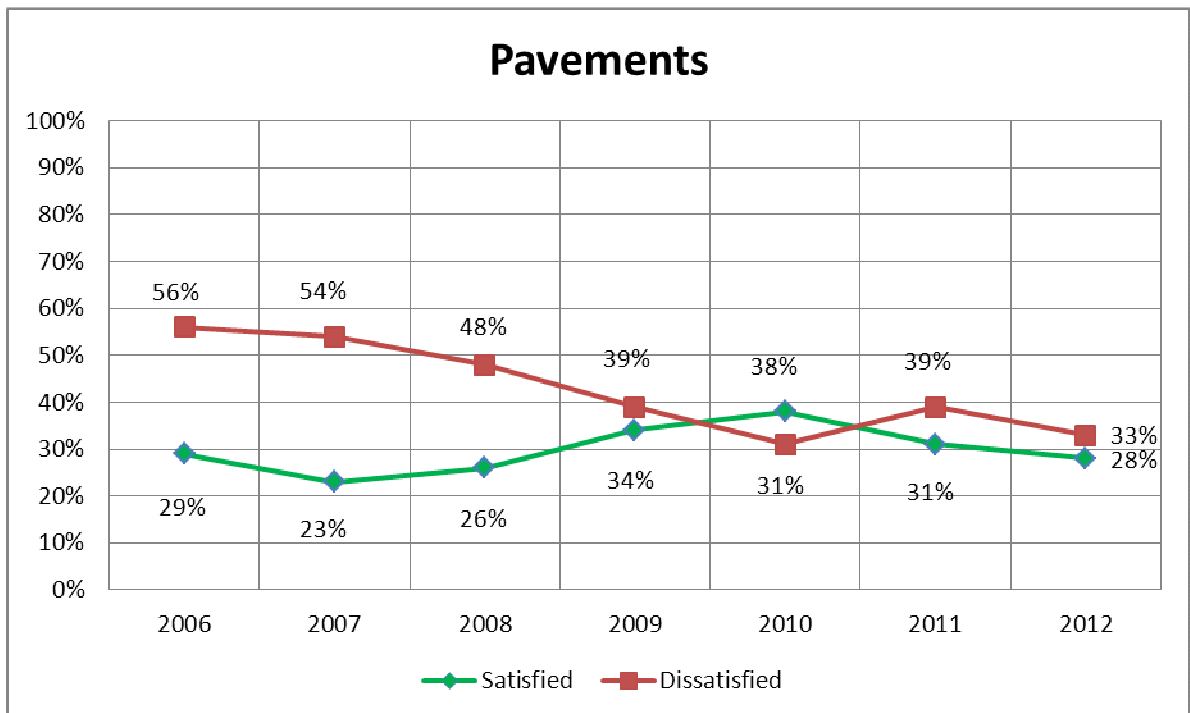


Figure 3 - Combined Average Results - overall satisfaction with the condition of street lighting in the local area – year-on-year comparison (average of residents, County Members & Parish/Town Councils)

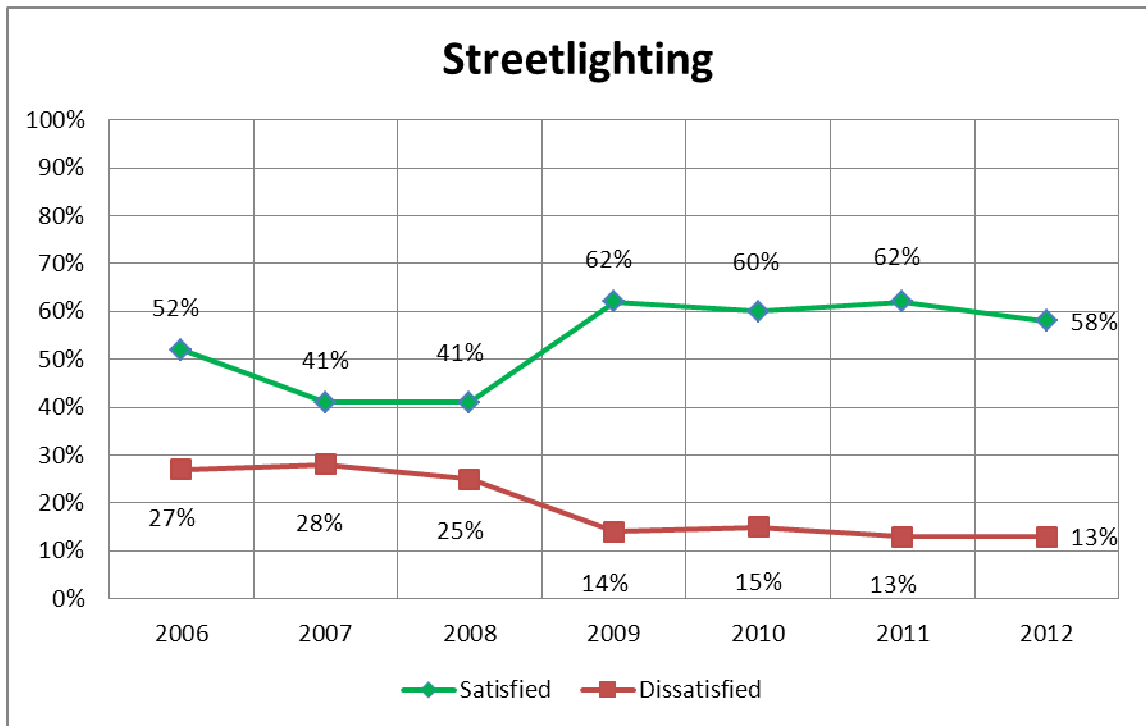


Figure 4 - Combined Average Results - overall satisfaction with the service received when asking for information or reporting a problem – year-on-year comparison (average of residents, County Members & Parish/Town Councils)

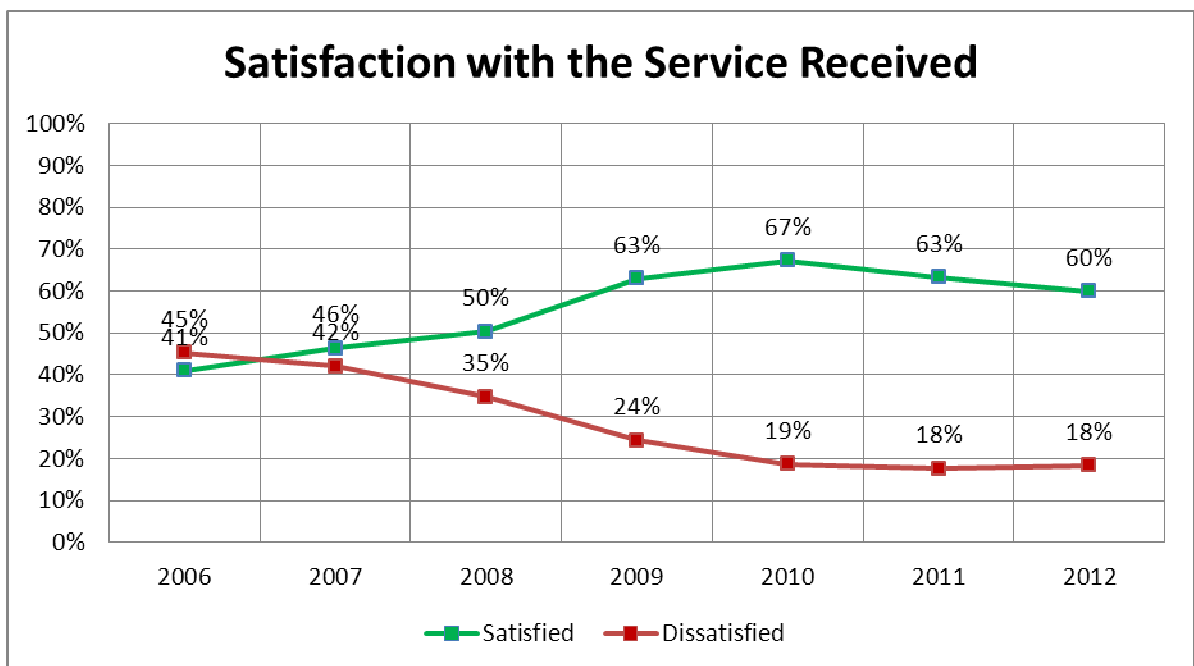


Figure 5 -Residents - Satisfaction with the condition of roads in the local area – year-on-year comparison

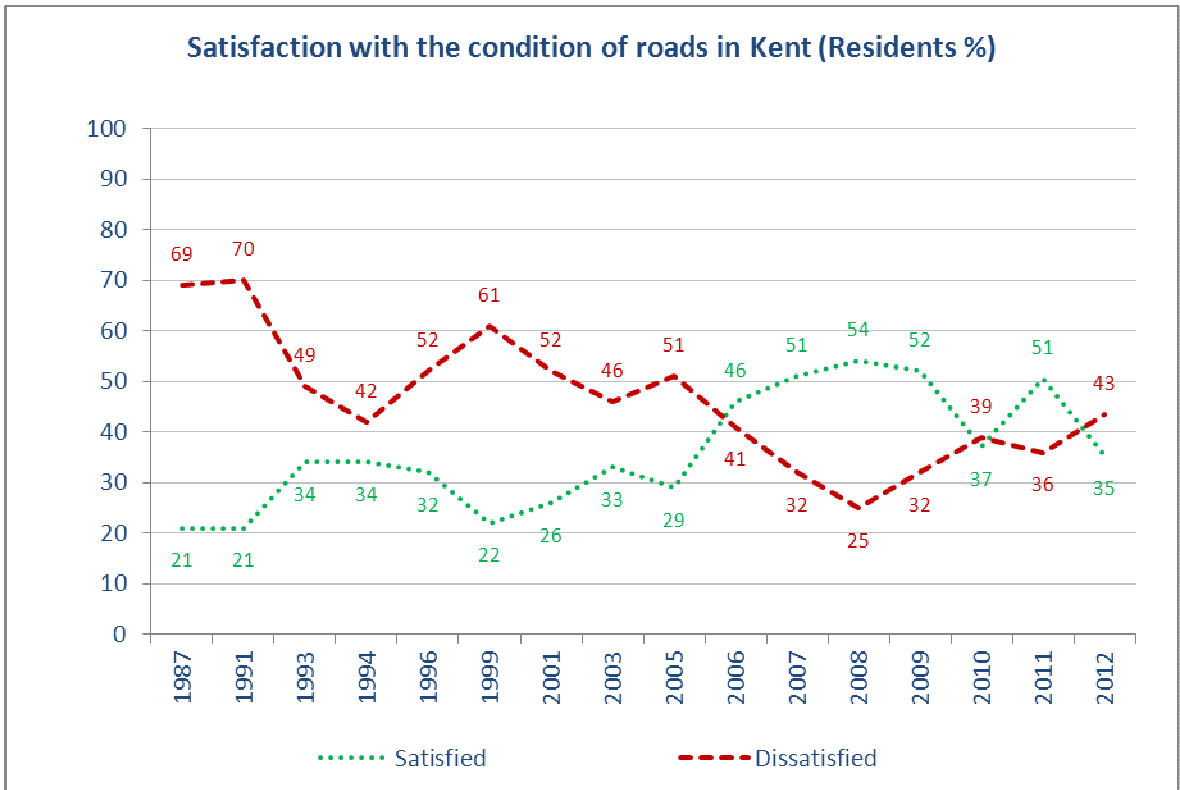


Figure 6 - Residents - Satisfaction with the condition of pavements in the local area – year-on-year comparison

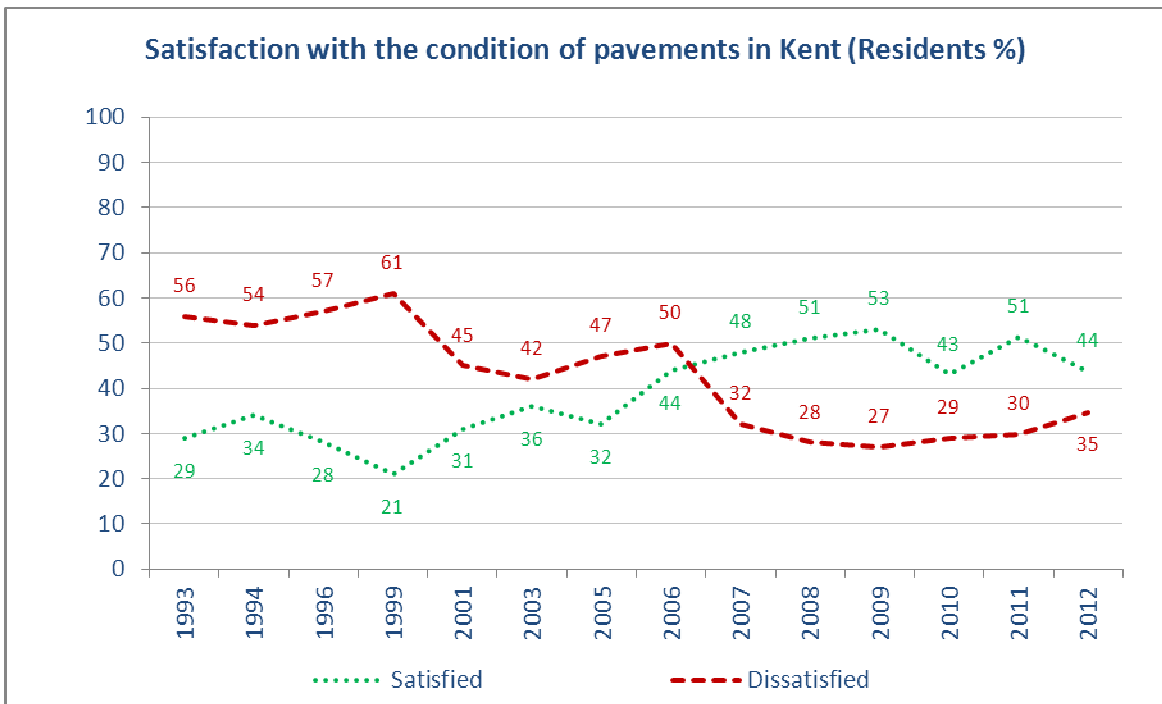


Figure 7 - Residents - overall satisfaction with the condition of street lighting in the local area – year-on-year comparison

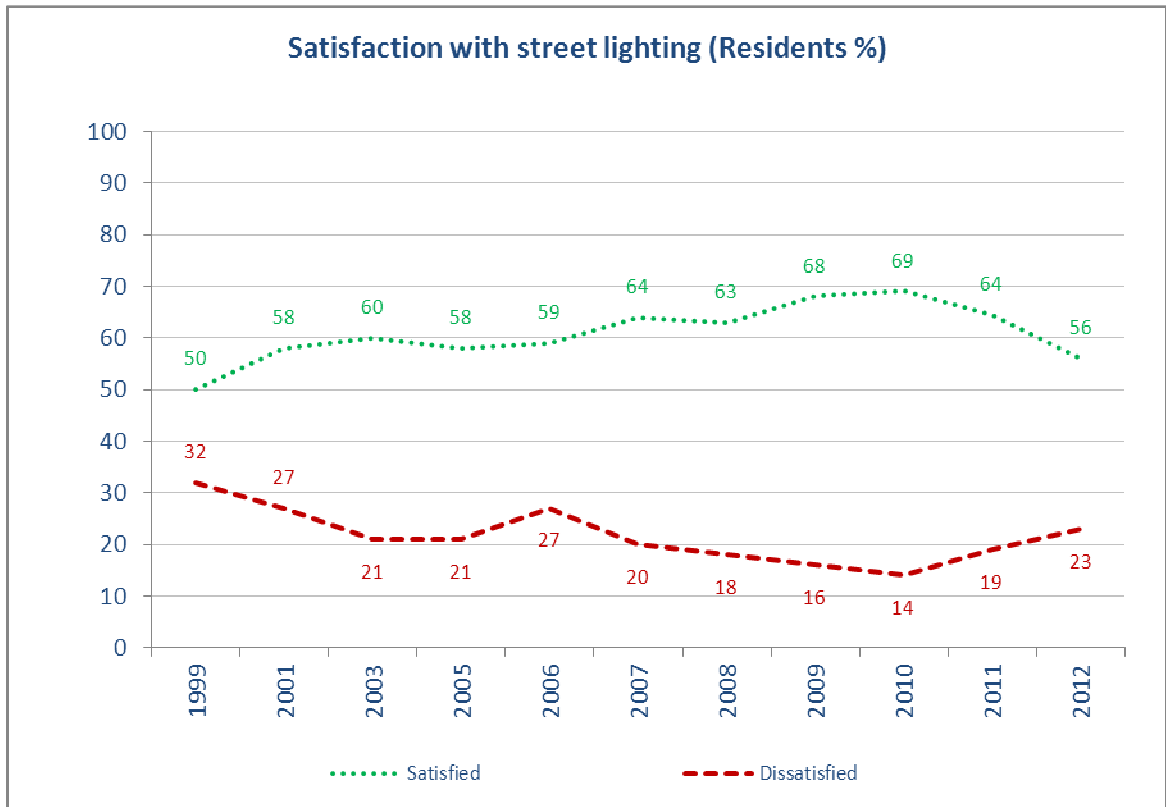


Figure 8 –Parish/Town Councils - Satisfaction with the condition of roads in the local area – year-on-year comparison

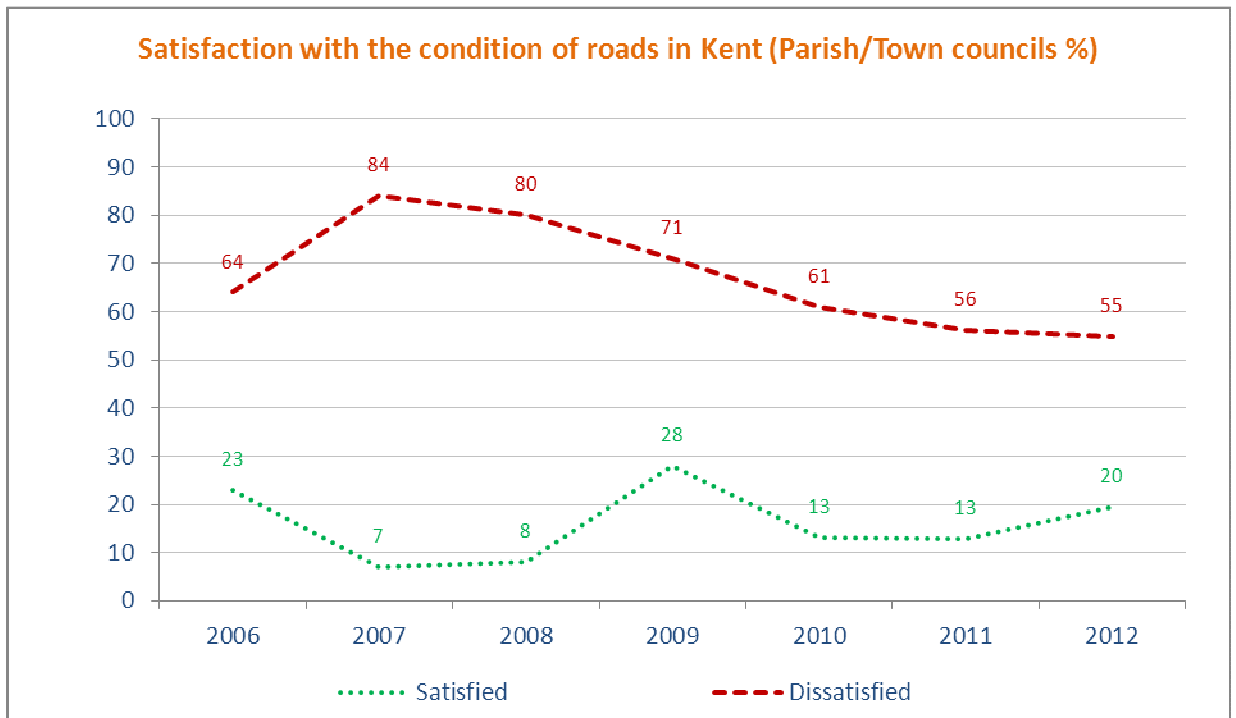


Figure 9 - Parish/Town Councils - Satisfaction with the condition of pavements in the local area – year-on-year comparison

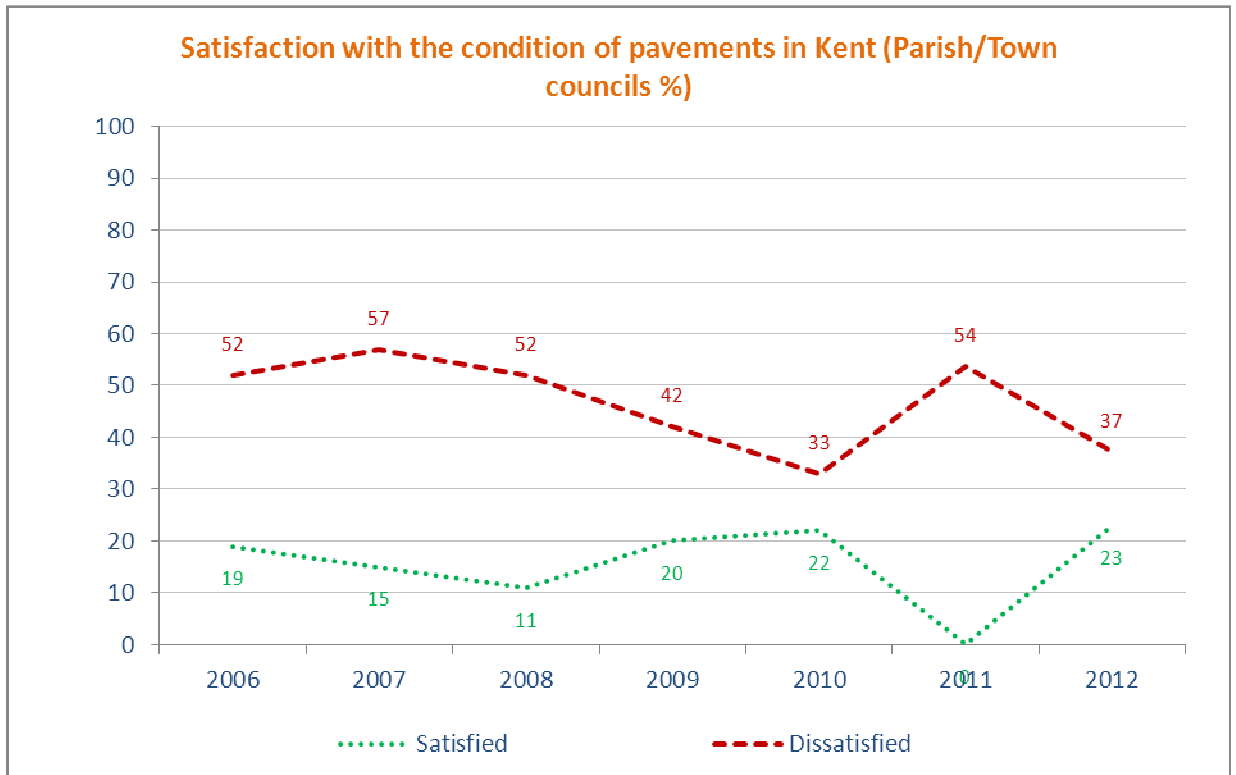


Figure 10 - Parish/Town Councils - overall satisfaction with the condition of street lighting in the local area – year-on-year comparison

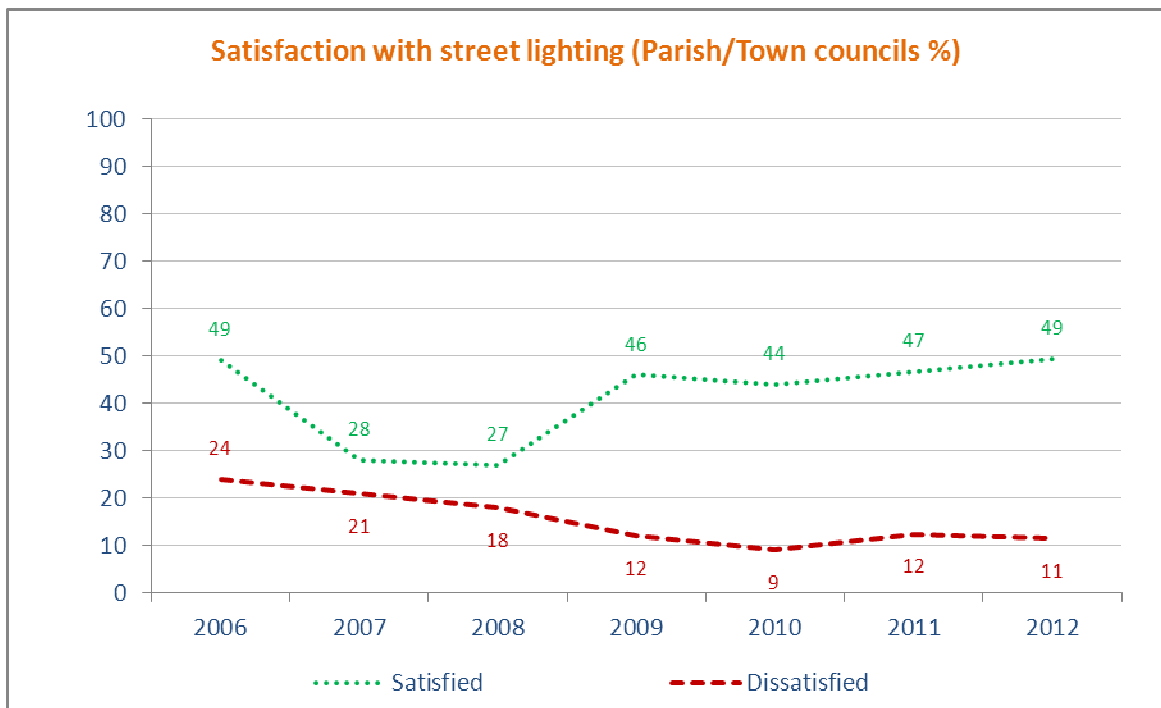


Figure 11 –County Members - Satisfaction with the condition of roads in the local area – year-on-year comparison

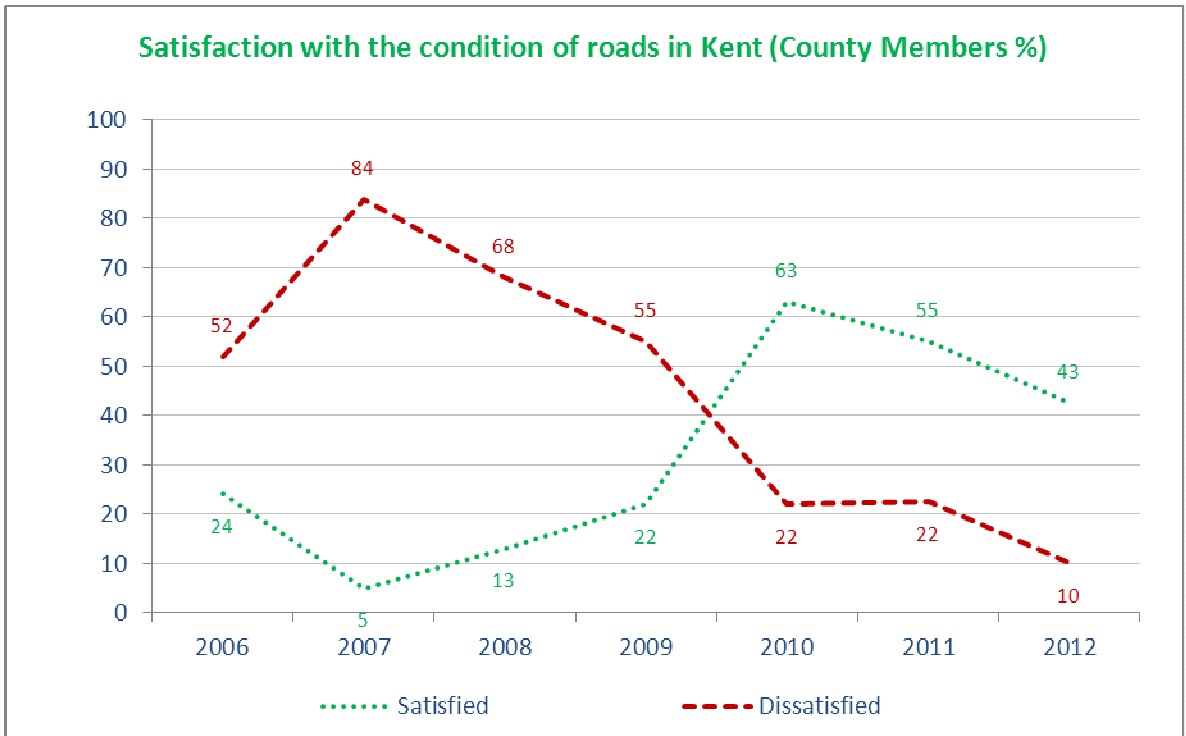


Figure 12 - County Members - Satisfaction with the condition of pavements in the local area – year-on-year comparison

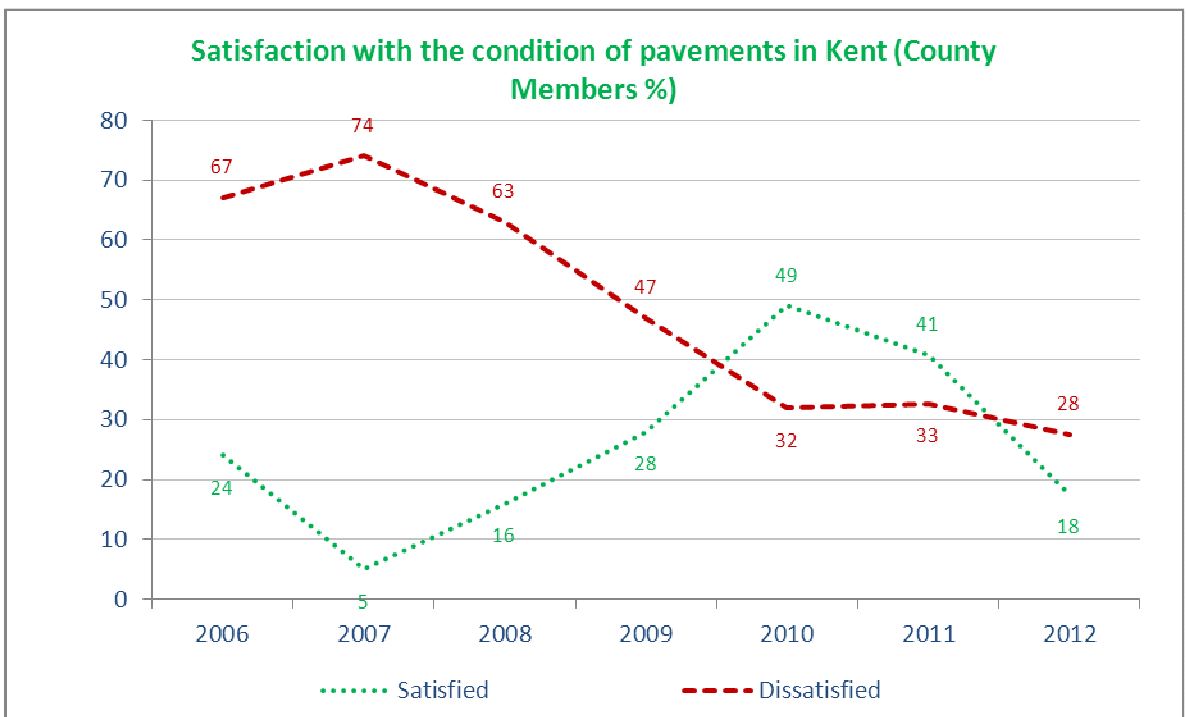
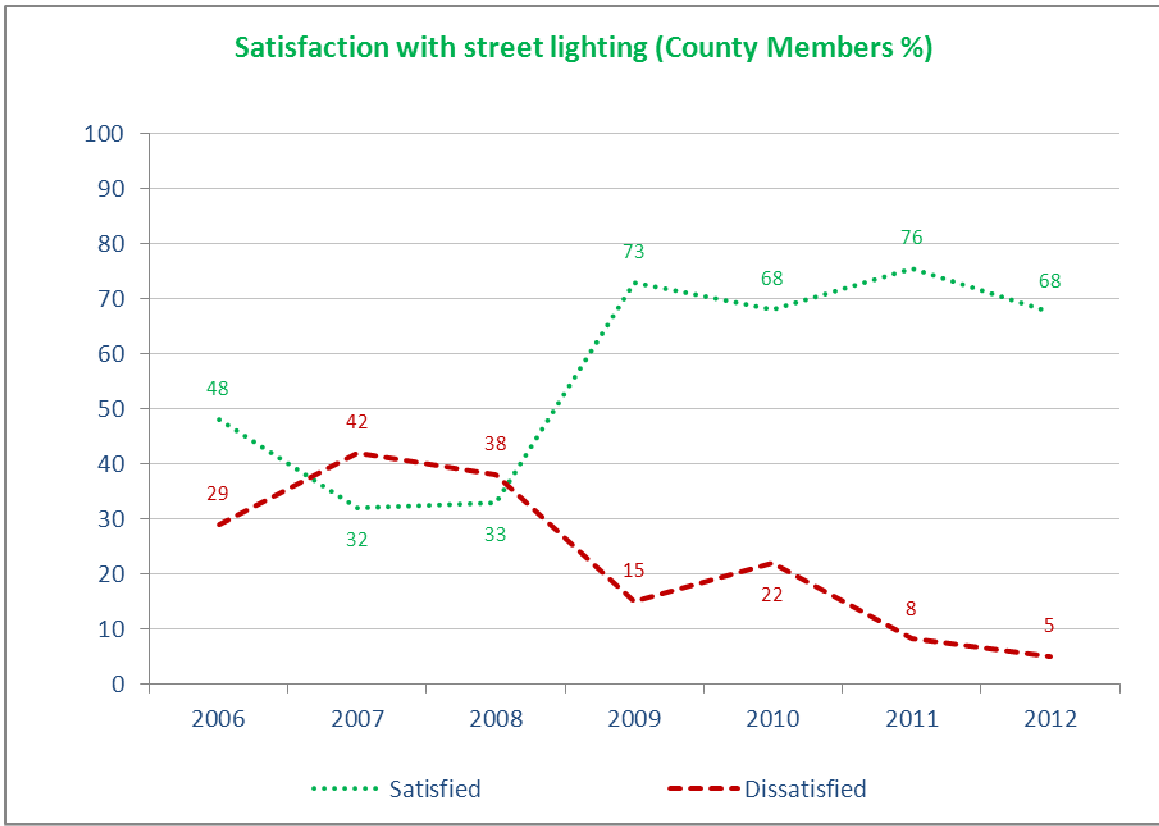


Figure 13 - County Members - overall satisfaction with the condition of street lighting in the local area – year-on-year comparison



Traffic Management – Changes to Hawley Square and Marine Drive Pay and Display

To: **Thanet Joint Transportation Board – 13 June 2013**

By: **Civil Enforcement Manager**

Classification: **Unrestricted.**

Ward: **Margate Central**

Summary: **To change three sides of Hawley Square on street pay and display parking to shared residents parking with pay and display and for three pay and display bays along Marine Drive be changed to disabled and hotel parking.**

For Recommendation:

1. Introduction and Background

- 1.1 Since 2005 the responsibility for parking matters in the Thanet District is split between Kent Highways and Transportation for requests relating to safety and Thanet District for amenity requests. Parking Services have carried out a review of these two locations based on requests received from Members, residents and businesses.
- 1.2 The proposal is to change three sides of Hawley Square Margate not including the main road from pay and display only to shared residents parking with pay and display. This would enable Hawley Square to be part of the Margate Addington scheme and allow residents and business to purchase permits which would allow them to park without any restrictions within these bays see appendix 1.
- 1.3 This proposal would also change three bays along Marine Drive from pay and display and allow the new hotel to purchase hotel permits for two allocated bays and give an additional disabled persons parking bay for general use see appendix 2.
- 1.4 Making changes to Traffic Regulation Orders is a lengthy and costly process involving changes to legal documents and thorough public consultation. In order to optimise the handling of these changes, requests are consolidated into categories and amended in bulk. Objections that are received during the public consultation will be brought back to the Board at a future meeting for a decision about whether to abandon, implement or amend the proposed changes.
- 1.5 The officers' recommendations as to whether the proposals should be implemented are based on the General Provision for Traffic Regulation in the Road the Road Traffic Regulation Act 1984. Within the Act changes are considered to be justified:
 - a) to provide more on street parking for residents;
 - b) to provide parking for hotel users;
 - c) to provide parking for disabled persons vehicles;
 - d) to make the road safer for all users.

1.6 Additionally, as a general rule, parking restrictions are not recommended in remote locations where there is little chance of enforcement. This has also given us the opportunity to review the parking restrictions at these locations.

2. Options available

2.1 Members of the Board can:

2.11 Support the officers' recommendations to consult on the proposals,

2.12 Recommend amendments to the proposals,

3. Corporate Implications

3.1 Financial

3.1.1 Parking and waiting restrictions are funded, managed and enforced by the Thanet District Council using the decriminalisation budget.

3.1.2 No additional staffing resources are proposed, as these controls are already part of our existing patrols.

4.2 Legal

4.2.1 There are no legal implications.

5.3 Corporate

5.3.1 The proposals are intended to improve access for resident's and business within the schemes that is in place. If the controls are not introduced, then this would cause continuing displaced parking to the residents of Hawley Square and business within the roads affected.

6.4 Equity and Equalities

6.4.1 This proposal will give one additional disabled persons parking bay in Marine Drive and allow residents of Margate Addington to park within additional parking bays.

7.0 Recommendation

7.1 That subject to the views of this Board, the recommendations shown in appendix 1 and 2 are approved, and

7.2 That the proposals which require statutory consultation are advertised, and that any objections are reported back to a future meeting of the Board.

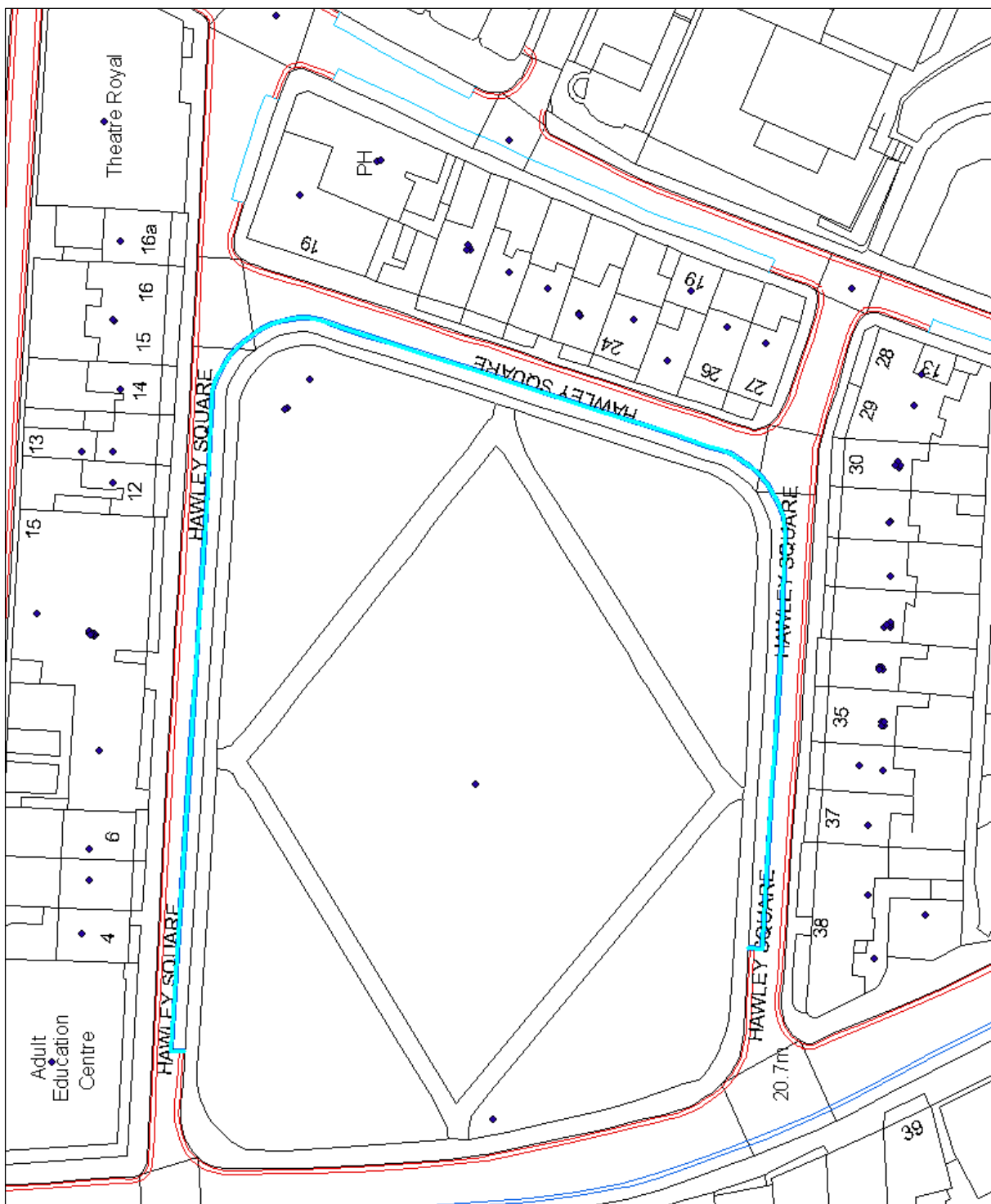
Contact Officer:	<i>Robin Chantrill-Smith (Civil Enforcement Manager) 01843 577472</i>
Reporting to:	<i>David Gonzalez (Commercial Services Manager) 01843 577690</i>

Annex List	
<i>Annex 1</i>	<i>Hawley Square site plan</i>
<i>Annex 2</i>	<i>Marine Drive site plan</i>



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Hawley Square Margate Appendix 1



Existing pay & display
changing to mixed pay &
display and residents
permits

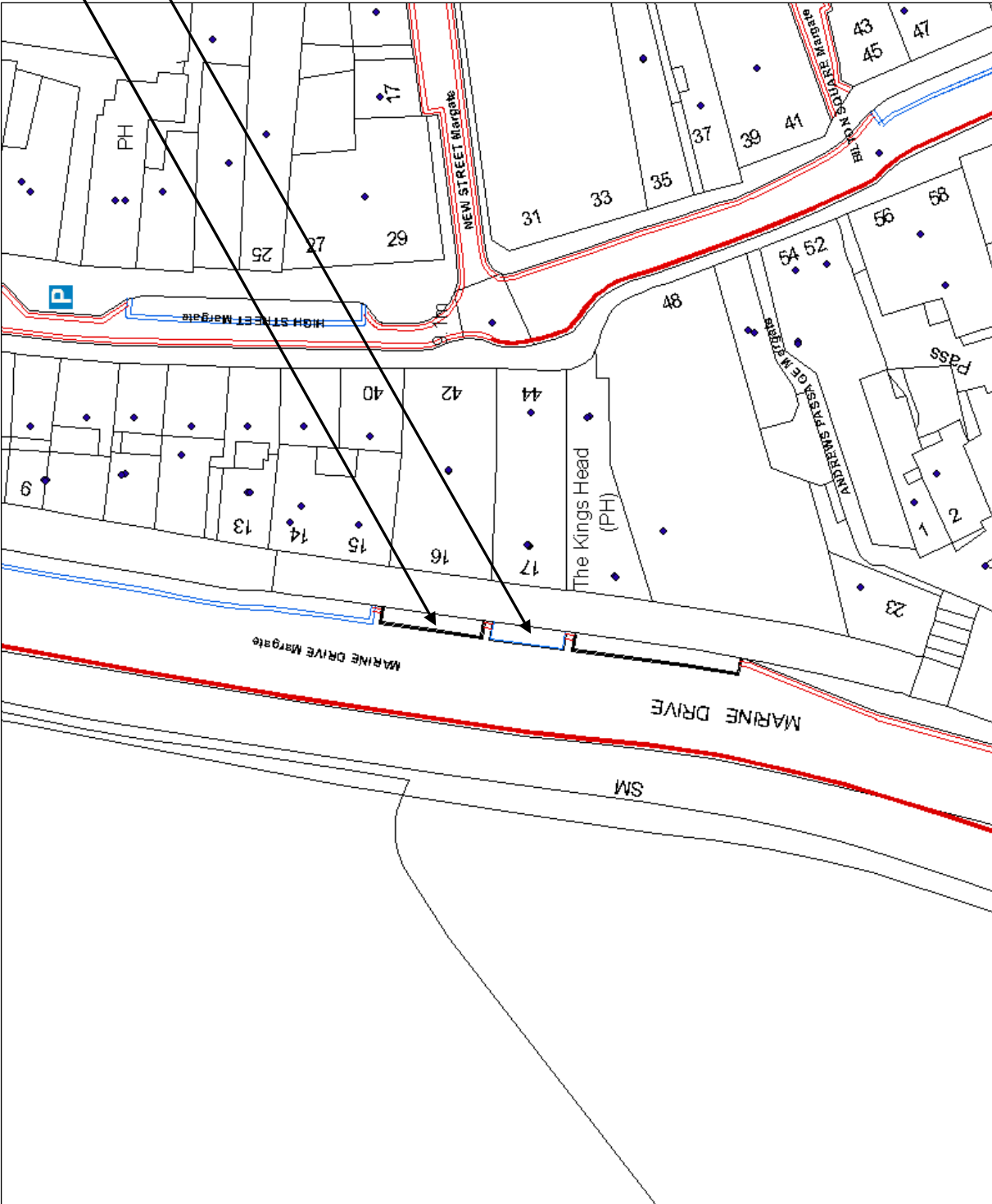
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Hotel bays
New disabled bay

Marine Drive Margate Appendix 2



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